



PAINTLESS DENT REPAIR GUIDE

The 7 Questions You Should Ask

Question 1:

How much experience does the technician have who will repair the dents on my car?

Answer:

You want a technician to have at least a year of experience. And it doesn't hurt to ask if the technician was apprenticed by a journeyman level PDR technician. A technician who took a training course and never apprenticed with an experienced veteran of the trade will not usually possess the skills necessary to do a quality repair using the process of PDR. A quality PDR repair is smooth and matches the contour of the panel around it. A poor repair looks like a rough texture in your paint where the repair is done.



Question 2:

Does your company drill holes to access the dents most of the time?

Answer:

Some repair companies drill holes in the door jambs and braces on the interior braces of vehicles they repair as a rule, without notifying you the customer. Sometimes holes have to be made to get inside a panel behind a dent but this should be the exception and not the rule. You as the customer should always be notified that if any holes may need to be made. Any holes made should not be visible when you inspect your finished repair. The most visible thing might be a factory looking plug in a door jamb not visible from the outside of the vehicle. Again a hole should be the last option and completely necessary for the dent repair.



Question 3:

Will you use corrosion protection?

Answer:

Corrosion protection is basically protecting all the painted surfaces of the vehicle. The tools used to repair dents and sometimes scratch or rub the inside of a panel. You want to make sure if any coatings or paint is rubbed or pushed on a lot that the exposed metal is recoated. If this is done corrosion or rust will never be an issue from the PDR process.



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Question 4:

Is there a concern my paint might crack?

Answer:

This question should concern everyone involved. If the damage on your car is deep or creased an experienced technician will be sure to protect the painted finish by making sure the paint is warm enough that it flexes with the repair being performed. Cold paint is brittle and creased or stretched metal requires a lot of pressure pressing the damage back out and into place. Sometimes technicians will use a heat source to assure that the paint will be as flexible as possible so it moves along with the metal as it is reshaped back into pre-damaged condition.



Question 5:

How long should the repairs take?

Answer:

For door dings and minor single dents most repairs can be completed in an hour or so. More severe dents that are large, like the size of a basketball, could take several hours to repair. Hail damage repairs can take several days. For hail damage repairs vehicles have more things that need to be disassembled and then reassembled.



Question 6:

Does my insurance cover PDR repairs, and will you work with my insurance?

Answer:

Yes! If you have hail damage and have full coverage insurance it will be covered. Hail damage is covered under the comprehensive part of your policy. The deductible you chose when you obtained your insurance policy will apply. For single dents and dings insurance can help but deductibles are usually higher than the typical door ding repair cost. Insurance companies consider each dent to be separate claims and will apply individual deductibles. Average cost of single dent repair is about \$125.00.

Question 5:

Do you offer a guarantee?

Answer:

Yes! 1800DingGuy.com offers lifetime guarantees on all repairs. Make sure who ever you might choose to do repairs on your car offers the same.

Some Things to Consider:

Your car is one of the largest investments you will ever make. Maintaining the appearance will maintain the value. Normal wear and tear happens. Any time you get a repair done keep in mind that rock chips and other slight blemishes on your car are not caused by the PDR process.

"The pains of a poor quality repair lingers longer than the joy you may have after finding a deal to good to be true."